



NDIS Quality  
and Safeguards  
Commission

# The NDIS Code of Conduct

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The NDIS Code of Conduct applies to all NDIS providers, registered and unregistered, and all persons employed or otherwise engaged by an NDIS provider.

## **In providing supports or services to people with disability, a person covered by the Code must:**

- act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions
- respect the privacy of people with disability
- provide supports and services in a safe and competent manner, with care and skill
- act with integrity, honesty and transparency
- promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability
- take all reasonable steps to prevent and respond to sexual misconduct.

**Anyone can raise a complaint with the NDIS Quality and Safeguards Commission about providers or workers who breach the NDIS Code of Conduct.**

## **Find out more**

To find out more about the Code of Conduct or to report a breach:

- go to [www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)
- email [feedback@ndiscommission.gov.au](mailto:feedback@ndiscommission.gov.au)
- call 1800 035 544