

Fee Schedule for Home Care Packages

Effective from 1 September 2022

The rates set out below are all inclusive. There are no hidden costs and we provide a FREE in-home consultation

Package Management and Care Management Fees

Package Management fees are set at just **3%** and cover the cost of: generating invoices, managing budgets, paying your therapy and other third party supports, and reporting.

Care Management fees are set at 15%. This fee covers assessment, planning, care management, community linking, coordination and reassessment of your needs. You will be assigned a dedicated and experienced Aged Care Advisor to assist you utilise the full value of your package.

Direct Service Rates

Service	Basis	Weekday 6am-8pm	Afternoon	Evening/ Night	Saturday	Sunday	Public Holiday
Personal care, Domestic Assistance, Social Support and Meal Preparation	Per hour	\$69.30	\$78.60	\$80.20	\$91.40	\$118.90	\$148.80
Transport	Per km	\$1.05	\$1.05	\$1.05	\$1.05	\$1.05	\$1.05

Package Utilisation

Funding Package Level	Annual Package Value	Fortnightly Package Value	Package and Care Management Fee @ 18% per Annum	Your Annual Plan Balance for Buying Other Supports	Package and Care Management Fee @ 18% per Fortnight	Your Fortnightly Plan Balance for Buying Other Supports	Number of Weekday Service Hours available per Annum	Number of Weekday Service Hours available per Fortnight
Lvl 1	\$9,179.75	\$353.07	\$1,652.40	\$7,527.35	\$63.55	\$289.52	109	4
Lvl 2	\$16,147.60	\$621.06	\$2,906.64	\$13,240.96	\$109.92	\$511.14	192	7
Lvl 3	\$35,138.55	\$1,351.48	\$6,325.02	\$28,813.53	\$243.27	\$1,108.21	416	16
Lvl 4	\$53,268.10	\$2,048.78	\$9,588.26	\$43,679.84	\$368.78	\$1,680.00	630	24

Income Tested Fees: may apply based on individual circumstances and determined by the Department of Human Services.

Cancellation fees: Less than 24 hours' notice but more than 2 hours at the applicable hourly rate. 2 Hours' notice or less will be charged at the full booking price. Please note that rates and fees may be updated periodically to reflect changes in government subsidy amounts and in the costs of delivering services. Customers will be given reasonable notice of any changes to the fee schedule.